

## **District Recommendation #1 Technology Planning**

In order to meet standards, compile the various completed elements of technology planning into an integrated, comprehensive district technology plan that is accessible and transparent, including a disaster recovery plan and a plan to refresh aging and outdated technologies. Insure that the district technology plan is based on input from the colleges and is in alignment with college planning processes. (Standards I.B.6 and III.C.2)

### **Response**

The 2014 district visiting team acknowledged, in its External Evaluation Report, that the district “has undergone a substantial amount of planning to address the technology needs of the District and the prioritization of technology resources.” The team also acknowledged that the district “has conducted a technology audit and prioritized Information Services for the District in addition to completing a detailed District Administrative Unit Program Review and Assessment of Information Technology and Learning Services.” However, the team also “noted that the various elements of technology planning have not yet been incorporated into a district-wide technology planning document to provide an overarching framework for the evolving college technology plans. The visiting team also stated that the district “lacks a comprehensive disaster recovery plan, and could benefit from a plan that addresses the need to refresh aging and outdated technologies.”

To address the recommendations from the 2014 visiting team, the Information Technology Strategic Council (ITSC), which consists of the co-chairs of the college technology advisory groups and district Information Technology Services personnel, began a series of meetings to implement components of the District Technology Audit<sup>i</sup> and to develop a District Technology Plan.<sup>ii</sup> The co-chairs of the college technology groups worked to ensure that the new district plan aligns with and supports each college’s technology plan. In addition, the ITSC updated and created an IT Audit Recommendation Project Status Summary that outlines the progress the district has made to address the concerns identified in the IT Audit.<sup>iii</sup> The new District Technology Plan assesses the district’s technology environment, provides the basic principles and purpose of the plan, and aligns the district’s technology goals with each college’s technology plan and with the strategic themes in the RCCD Strategic Plan.<sup>iv</sup> Moreover, the new District Technology Plan includes a Disaster Recovery Plan and a Technology Refresh Plan.<sup>v</sup>

The District Technology Plan has been reviewed and approved by the college technology advisory groups and has gone through the shared governance approval process. The ITSC has begun the process of working with each college’s vice president of business and the Vice Chancellor of Business Services to determine the financial sustainability of the plans as the district and colleges implement their technology plans.

---

<sup>i</sup> See District IT Audit Report

<sup>ii</sup> See minutes of the ITSC meetings dealing with the District Technology Plan

<sup>iii</sup> Review the IT Audit Recommendation Project Status Summary

<sup>iv</sup> Review the District Technology Plan.

<sup>v</sup> See appendices to the District Technology Plan.