

Recap of April 28, 2023 Department Chair & Enrollment Management Retreat

Department Chair, Guided Pathways & Enrollment Management Retreat

Eagle Glen Golf Club

November 3, 2023

Question #1. How is my department/discipline/office using the strategies to recover enrollment? How successful has this been? What additional strategies could my department/discipline/office utilize for enrollment recovery?

- Marketing, Motomatic, Phone calls
- Intrusive teaching and outreach
- Professional development
- Building community with students
- High tech, high touch
- Support Associate Faculty
- Support student basic needs
- Increased academic support
- Need evening support for students and faculty

Question #2. How is my department/discipline/office improving student retention? What strategies are we using as a department, discipline, classroom level to improve equitable student outcomes?

- Increase diversity in hiring
- Increase professional development
- Provide year-long schedules so that students can better plan
- Math and English in first year
- Intrusive, high touch counseling
- Connect college to career plans
- Increase shorter term course options
- Monitor course modalities
- Need evening support for students and faculty

Question #3. How can my department/discipline better take ownership of its majors in support of student success?

- Deans and student success teams need lists of students
- Safe space for students
- Welcome letter
- Peer mentors
- Meet and greet with faculty
- Faculty working with student cohorts

Question #4. How can IT and administration better support scheduling and enrollment management? How do we enhance our systems to support this work?

- Can more info be provided on the rollover?
- Why were low-enrolled sections low?
- Work across departments to avoid scheduling conflicts
- Does EduNav show various options to students?
- How do we balance support of current programs and building of new programs?

Follow-ups Since Last Retreat

- Course CAPs Task Force
- More sessions on dashboards at colleges
- Better connection among our four entities
- Office hours/space for Associate faculty
- Focus groups with students

Principles of Enrollment Management

- Get students on shortest path to completion
- Clear seamless pathways among levels of institutions
- Equip students for social and economic mobility
- Lift the region
- We value collaboration.
- We value equity.
- Consistency across district when cancelling sections
- How do we ensure our students get similar info at 3 colleges?