

Agenda 02/19/2019

Council Business:

1. Agenda (02/19/2019)
2. Minutes (10/12/18)

Technology Plan:

- Standing Item – No Report

Reports/Updates:

- Spring 2019 RCCD Technology Plan Update (C. Blackmore)
- ERP Replacement Project – Update (C. Blackmore)
- RCCD Network Modernization Roadmap – Insight* (C. Blackmore)
- ITSC - ERP Replacement Working Group (C. Blackmore)
 - RFI/RFQ Document
 - Business Process Analysis
 - Next Steps
- Technology Advisory Groups
 - T. Ragusa (RCC)
 - J. Cuz (MVC)
 - Vacant (Norco)

Minutes 02/19/2019

Members Present:

Chris Blackmore (D)	Chris Carlson (D)	Nathaniel Jones (MVC)
Beth Gomez (NC)	Julio Cuz (MVC)	Shirley McGraw (NC)
Henry Bravo (RCC)	Tim Ragusa (RCC)	Mark Oliver (D)
Scott Tracy (D)		Natarkia Williams Morris (D) (recorder)

Absent: Terrie Hawthorne (MVC), Damon Nance (NC), Joe Gonzalez (MVC), Ruth Leal (NC), Kathy Holstein(D)

Handouts (attached):

Agenda, 10/19/16 Meeting Minutes, Technology Plan Projects

Council Business *Chris Blackmore*

- Agenda 12-16-16. Approved. Gomez moved. Cuz second.
- Minutes 10-19-16. Oliver requested wording for Kane building be changed from wireless to cellular. McGraw moved as appended. Gomez second.

Council Business:

1. Agenda Approval (02/19/19) Approved
2. Minutes (No quorum)

Technology Plan:

Spring 2019 Update

- Blackmore to update Technology plan by providing status reports of our progress against the Technology Plan milestones and once updated will return to ITSC for review and discussion.

District Strategic Plan

- Blackmore in tandem with ITSC will updated the Technology Plan to align with the updated District Strategic Plan once released.
- Cuz raised a question regarding a District Wide survey for IT services. Blackmore expressed interest in generating a survey by reaching out the Office of Institutional Effectiveness to utilize as a baseline measure for service delivery improvement.

Reports/Updates:

Enterprise Resource Planning (ERP) Replacement Process

- Blackmore stated that the process to replace Colleague / Datatel started last year with the Business Process Analysis (BPA) Workshops

Request for Proposal (RFP) Issuance

- On Thursday, 02/14/19 the official RFP issuance was successfully sent out to vendors with a return date of 03/11/19.

ERP Evaluation Process

- Blackmore stated that the evaluation teams, which were nominated by a steering committee, are divided into 8 functional areas.
- Cuz raised the inquiry concerning who are the members of the evaluation teams, in order to provide feedback regarding the evaluation of vendor ERP solutions. Blackmore to provide access to evaluation member names.
- Collins asked whether a consulting company was engaged to assist with this process. Blackmore affirmed that the services of a consulting company, Strata Information Group (SIG), were engaged and they are contracted to facilitate this process from procurement through to vendor negotiations.

Network Modernization

- Susanne Ma introduced as the newest member of Information Technology as the new Director of IT, Infrastructure and Systems.

Network Assessment

- Launched Spring 2018 in order to give us a top to bottom assessment of all network infrastructure and resources to create a design and plan to modernize the network.

Design/Framework/Standard

- Ma outlined that vendor Insight will provide the raw data and recommendations with the intention of facilitating a stronger network foundation. One of Ma's first forward facing initiatives is to address Wireless Access.
- Blackmore to apply design standard/framework model to all refresh and new construction, projects in keeping with Network Modernization Plan. Insight to meet with representatives from the colleges to ascertain network prioritization.
- Ricardo raised the question on the expected timeframe to switch to gigabit. Ma stated that this issue is on the list of pain points to address with Network Modernization Plan.

Server Infrastructure Refresh Update

- Blackmore purchased new server infrastructure, and anticipated rack and stacking of the servers to be completed mid-March 2019 and the migration will occur once the servers are configured.

Adobe Creative Cloud

- Named license migration project managed by BSA Kurt Faulknerloser and will be integrated into the single sign-on portal. Manges mentioned that TSS at RCC has not deployed any shared device licensing in labs.
- Technology Advisory Groups
 - T. Ragusa (RCC)
 - Survey issued in an effort to create a top 5 list of priorities.
 - First of these priorities is the campus website. The second priority is the Wi-Fi connections.
 - Technology plan finalization currently in progress in preparation for Accreditation.
 - J. Cuz (MVC)
 - Accreditation
 - Vacant (Norco)